

Helsinki's participation and interaction model

Global Platform for Sustainable Cities
Jani Moliis
Head of International Affairs

Helsinki

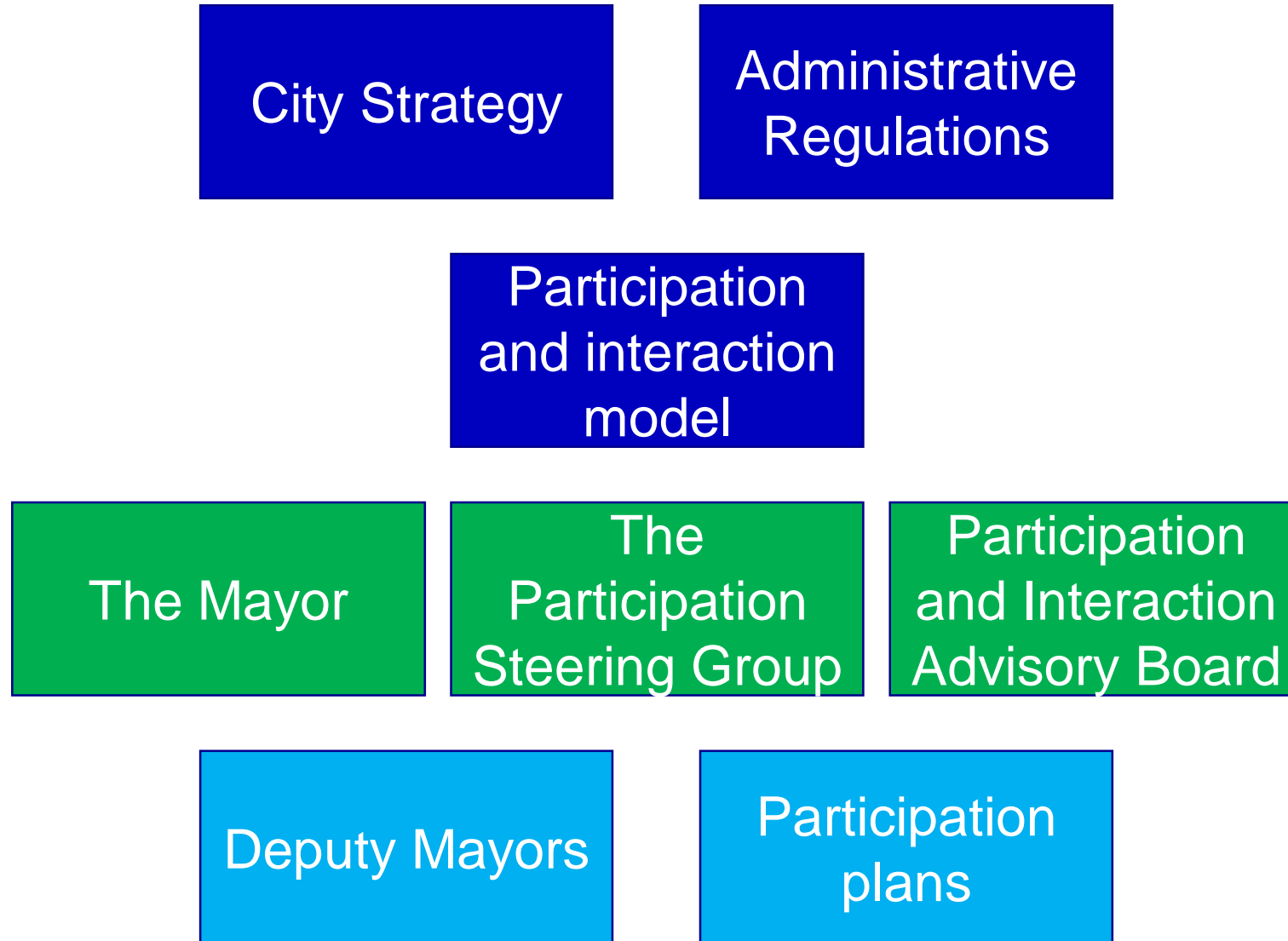


A map of Europe with a light beige background. The landmasses are outlined in a dark grey color. A small white dot is placed on the coast of Finland, indicating the location of Helsinki. The word "Helsinki" is written in a large, bold, black sans-serif font to the right of the dot.

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Helsinki

Helsinki

A model based on years of development with residents



The ten areas of the participation and interaction model



**Borough
liaisons**

regional
participation



**Business
liaisons**

regional
participation



**Participatory
budgeting**



**The
divisions'
participation
work**



**Volunteer
activities**



**Opening the
use of City
facilities**



Open data



**Initiatives
and
feedback**



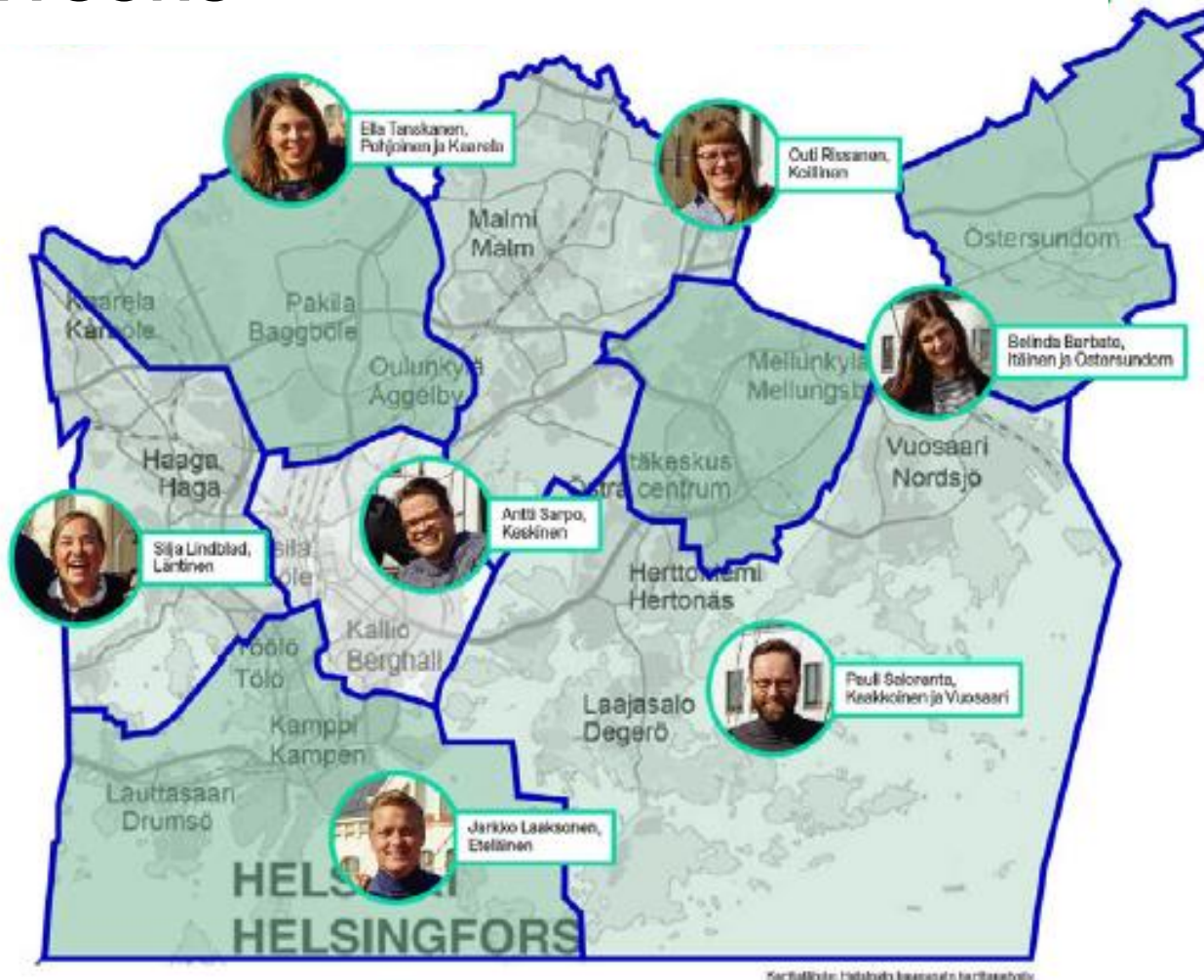
**Influencer
bodies**



**Digital
participation**

Regional participation

BOROUGH LIAISONS



BUSINESS LIAISONS

Participatory budgeting

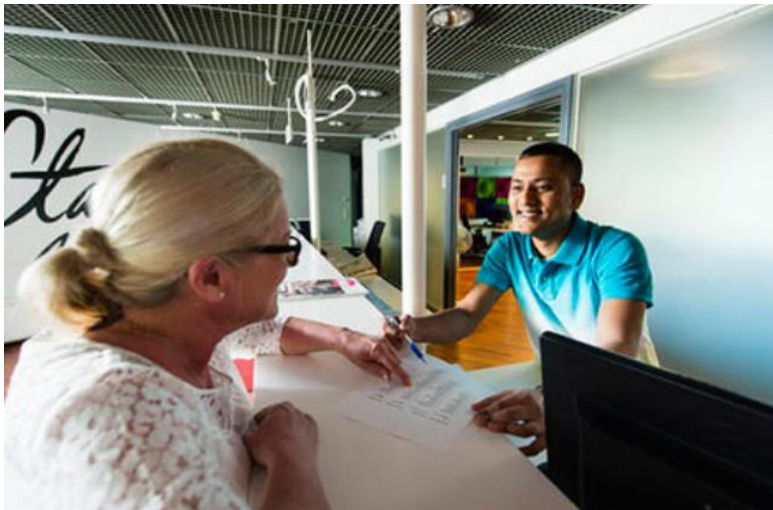
Budget (EUR million): 4.4

Voting age limit: 12 years

Proposals received: 1300



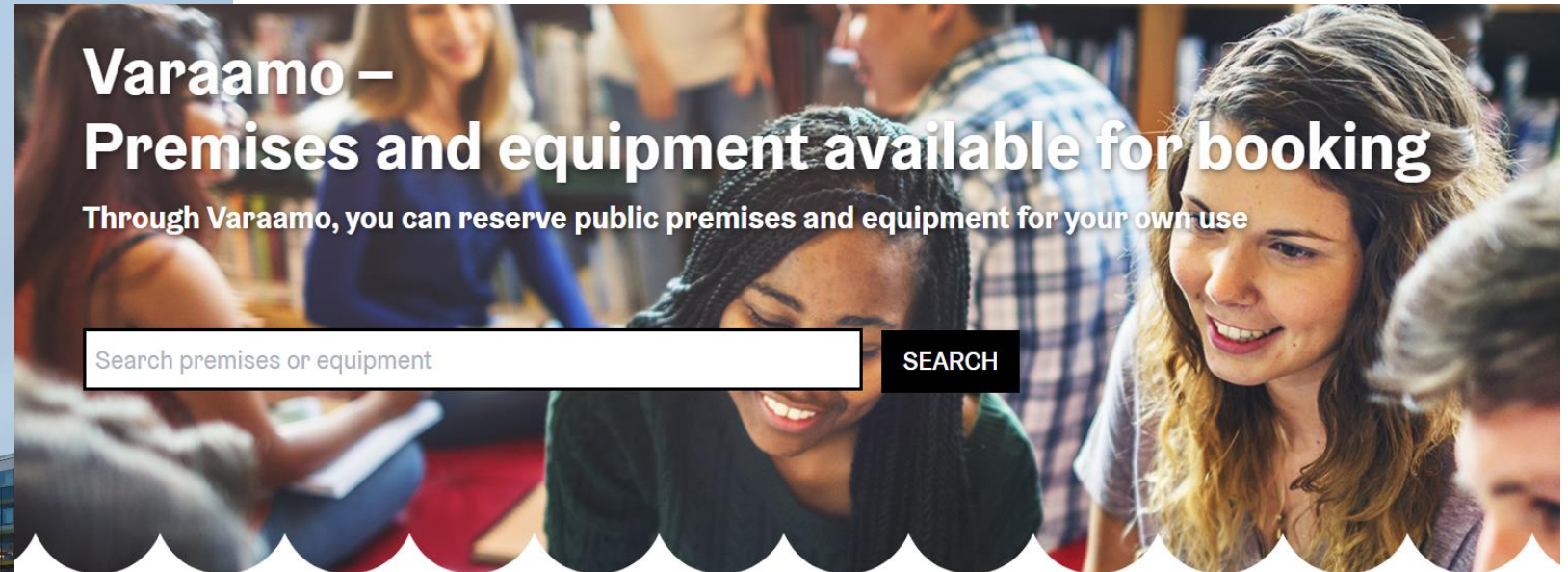
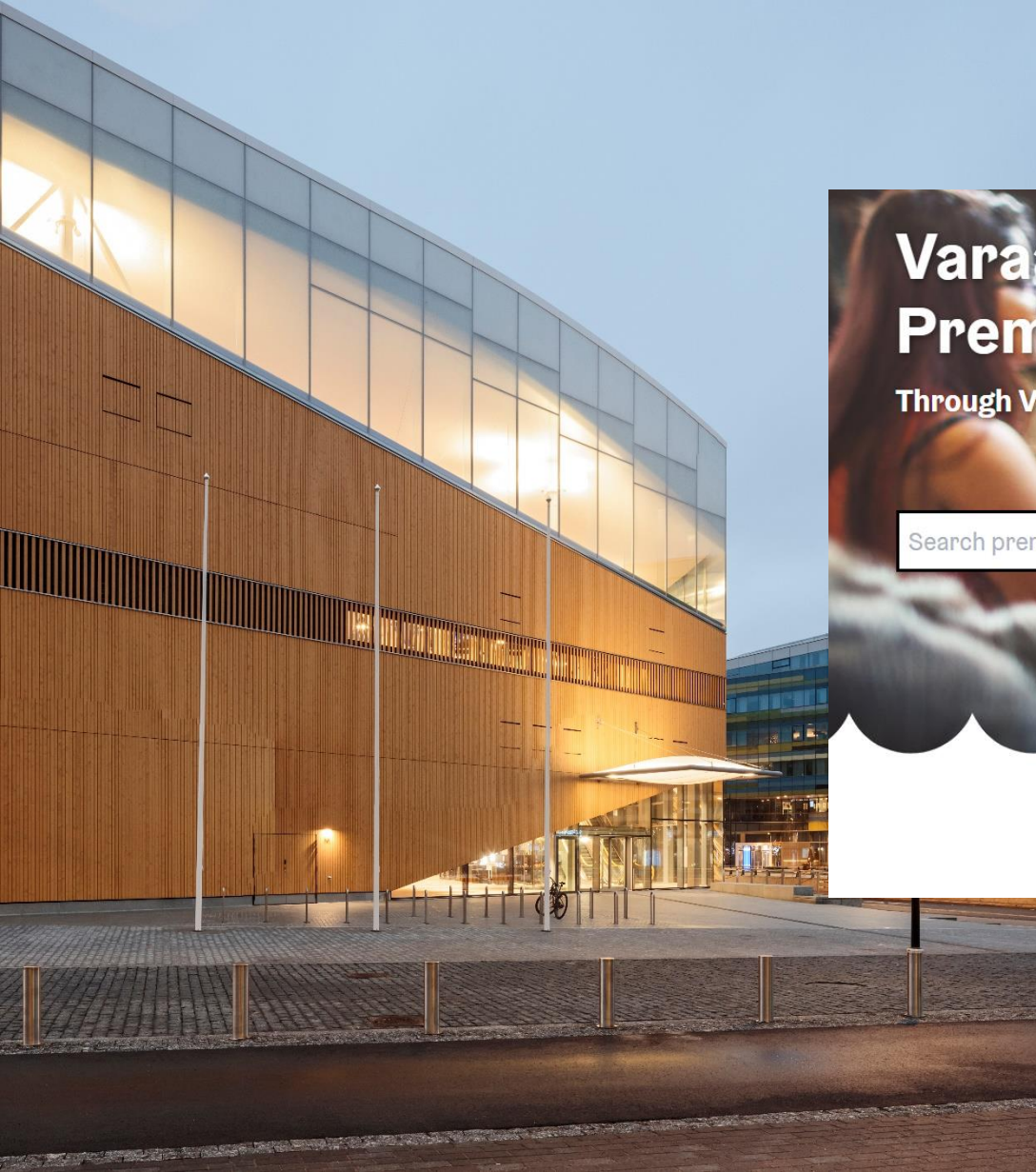
Divisions' Participation work



Volunteer activities



Opening the use of City facilities



What do you want to do?

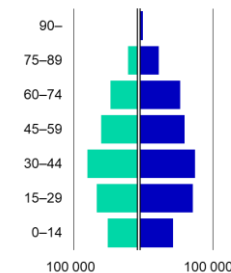
Open Data



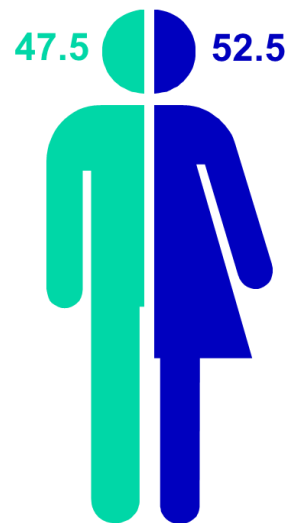
Total population
31 December 2018

643,272

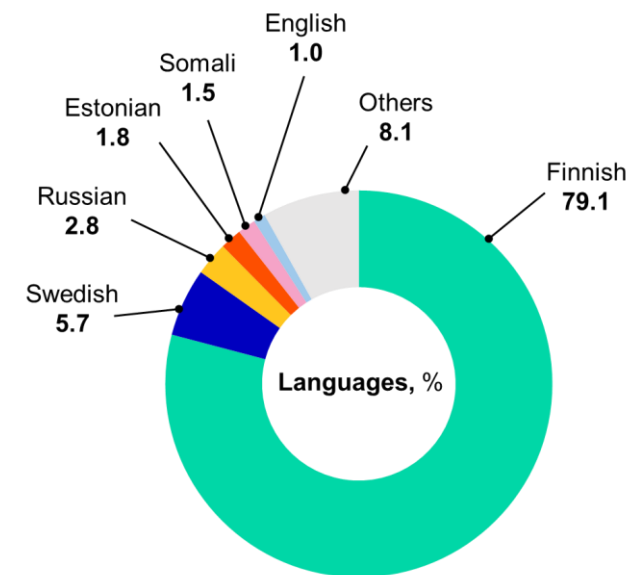
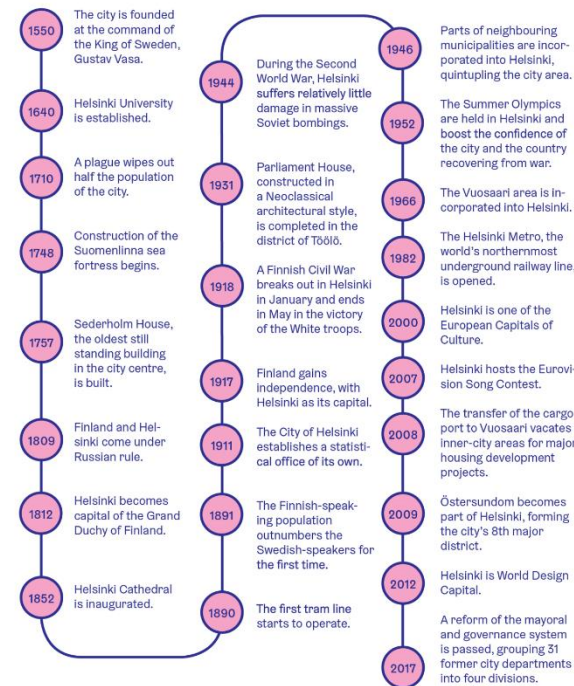
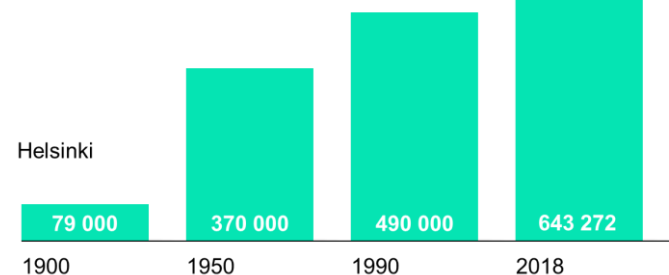
By age



By gender, %



Total of Helsinki region
1.5 million



Helsinki

Influencer bodies

Council of the Elderly

Council on Disability

Youth Council

*Real opportunities to influence
the City's services and
decision-making*

Helsinki





Initiatives and feedback

Service promise: all feedback replied to within five weekdays

Summary or initiatives communicated to the City Council twice a year

Plans to increase efficiency through technology (text mining)

Digital Participation



Kaupunki on täynnä ajatuksia, ideoita, näkijöitä ja tekijöitä. Sellaisia kuin sinä.
Helsinki on paras Helsinki on asukkaidensa näköinen, toimiva ja elävä metropoli. Tulevaisuudessa vii-
joustavampi. Tyylikkäämpi. Siistimpi. Luovempi. Turvallisempi. Kivempi. Ja ennen kaikkea toi-
itää kaupungin kehittämisessä ja kerro konkreettinen ideasi siitä, miten Helsinki kehittyisi ma-
vimmaksi kaupungiksi. Jokainen idea luetaan, jokaiseen ajatukseen paneudutaan. Toimivim-
ehdotukset näkevät päivänvalon.

Millä muutoksella Helsingistä tulisi maailman toimivin kaupunki juuri Sinulle?

Jan Vapaavuori
Helsingin pormestari

ja laitteet varat
a voit varata julkisia tilo
omaan käyttöösi
Näytä kaikki tilat ja laitteet

The most functional city in the world

Helsinki

